Small and medium-sized businesses need an IT environment that can help th

Business Management Product

- [SM - Site Manager](#)
- [ETS - Expense Tracking](#)
- [ITS - Inventory Tracking](#)
- [RTS - Resources Tracking](#)

Managed Services

Telnet's managed services organization provides a comprehensive yet cost-effective solution for the ongoing management, support and maintenance of IT systems. Services offered include alerts, security patch management, data backup and recovery.

- [Remote Network Monitoring](#)
- [Managed Security Service](#)
- [Remote Data Backup](#)
- [Managed Web Hosting](#)
- [MS Exchange E-Mail Hosting](#)
- [Anti Spam Services](#)
- [Server and Desktop Management](#)
- [Phone Support](#)
- [Onsite Support and Emergency Response](#)

Our Managed provides a solution tailored specifically for small to midsize businesses that wish

to focus their efforts on their core business without the distraction and added costs of managing an IT department

Telephony/Voice Solutions

Small Businesses have varying phone system requirements. Some need very basic calling capabilities at the lowest possible price and others are looking for very advanced solutions that will keep them connected to the office at all times and interface with other business systems. Telnet offers complete portfolio of award-winning, circuit-switched and IP-based phones including conference phones, desktop phones, wireless phones and business multimedia phones to address this broad set of requirements. We offer:

- [Business Phone Systems and Integration](#)
- [VOIP Telephony](#)
- [Computer Telephony Integration](#)
- [Messaging Solutions](#)
- [Conferencing](#)
- [Convergence](#)
- [VOIP Security](#)

Video Conferencing Solutions

Face-to-face meetings are more productive than speaking over the phone, but the expense and the time and resources wasted in business travel can be a significant burden for SMBs. With Polycom business-grade video conferencing and Telepresence solutions, SMBs can see and collaborate with peers, vendors, and customers on the other side of the world at the touch of a button. We offer:

- [Video Systems and Integration](#)
- [Custom Room Integration](#)
- [Video Conferencing](#)
- [Video Audio Bridging](#)
- [Multimedia](#)

Network Services

Telnet uses proven offerings, deep business and technology skills and key alliances to help leverage next-generation networks to achieve high performance. We can help small businesses mitigate the risks associated with the network transformation journey. Our network services include:

- [Network Design](#)
- [Network Testing and Optimization](#)
- [Network Operation & Maintenance](#)